



Access Your Over-the-Counter Benefit With Your

Sharp Health Plan Advantage Card!

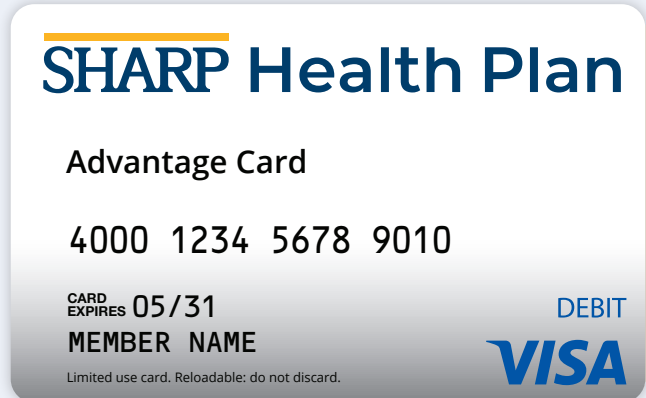
New for January 2025!



This prepaid debit card can be used to purchase eligible over-the-counter products online, over the phone or in person at participating retailers! Many major retailers are included, such as CVS, Walmart and Rite Aid, to name a few.

Use this card to purchase items like:

- Pain relievers and sleep aids
- Common cold medications
- First-aid and medical supplies
- Vitamins and supplements
- Eye, ear and dental care
- Allergy and digestive health remedies
- And more!



CalPERS, SDPEBA, Extra and Group VIP

\$100 every 3 months

Note: Items purchased with this card are subject to sales tax.



To find a participating retailer, or for more information about your over-the-counter benefit, visit mybenefitscenter.com or call 1-855-788-3466.

Frequently asked questions

What is the Sharp Health Plan Advantage Card?

The Sharp Health Plan Advantage Card is a new preloaded debit card that you will use to access your OTC benefit, starting Jan. 1, 2025. You can use the card to purchase eligible items over the phone, online or in-store at participating retailers.

When does my card get loaded with funds?

Your card gets loaded with funds at the start of each quarter, or three-month period, on Jan. 1, April 1, July 1 and Oct. 1.

How can I check my balance?

Sign in to mybenefitscenter.com. All your current benefits and available balances will show.

Do I lose benefits if I don't use them?

What happens to unspent funds?

Your benefit allowance does not roll over. You will lose any unspent funds at the end of the quarter.

How do I access my benefits?

You can use your card to make purchases online or through a participating retailer after activating your card. You can also sign in to mybenefitscenter.com for balance information, as well as to order through our online catalog. Sign in to mybenefitscenter.com using your card number.

When will I receive my card?

You will receive your card within 7-14 days of enrolling in an eligible plan. For members enrolling during Medicare's Open Enrollment Period, your cards will be mailed so that they arrive before Jan. 1 of the benefit year. If you are currently enrolled in our plan, you will be sent a card prior to January 1, 2025.

Can I use my card at other retailers?

Yes, there are 68,000 locations nationwide. Retailers can be found under locations on mybenefitscenter.com or through the OTC Network app.

Do I need a PIN to make purchases?

No, you do not need a PIN to make purchases.

If I don't have enough funds on my card, can I use another form of payment for my purchase?

Yes, when using your card in-store at participating retailers.

What products can I purchase in CVS stores or from other retailers?

Eligible OTC items are included in the following categories:

- Cold and flu remedies
- Allergy medication
- Digestive health
- Pain relief
- Vitamins and dietary supplements
- First-aid supplies

Will my card be declined if I include non-eligible items with my purchase?

This varies by retailer, so we recommend purchasing ineligible items in a separate transaction.

Can I use my card at self-checkout in stores?

Yes, you can use your card at self-checkout in stores.

What if my card is denied?

Please double check if the card is active and has balance available on the given benefit. You can also call us at 1-855-788-3466 (TTY: 711) Monday to Friday, from 9 a.m. to 8 p.m. local time.

What if my card is lost or stolen?


You have to call 1-855-788-3466 (TTY: 711) Monday to Friday, from 9 a.m. to 8 p.m. local time.

Will I be charged sales tax?

Yes, sales tax is required for all purchases made with this OTC card.

Can I use coupons or my store loyalty program with my card?

Yes, you can use coupons and store loyalty programs, such as CVS' ExtraCare card, when making purchases in stores.

 **Online orders for each benefit period must be placed by 8:59 p.m. Pacific time on the last day of the period.**